J Trust Royal Bank
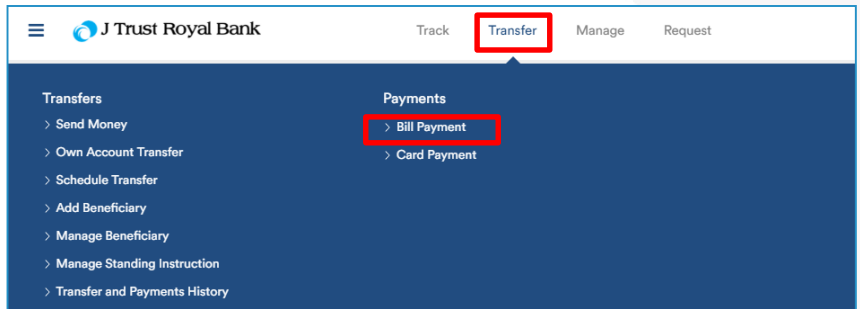
Quick Reference Guide

JTR INTERNET BANKING

Simple and easy banking at your fingertips,
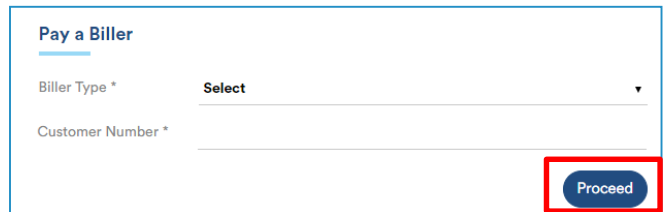any time, any where

Bill Payments

Bill Payment

Step 1. To make a bill payment currently supported by the bank, navigate to **Transfer** from the Home page and select **Bill Payment**.

Step 2. Select the Biller type and enter the credit card or Ezecom number.
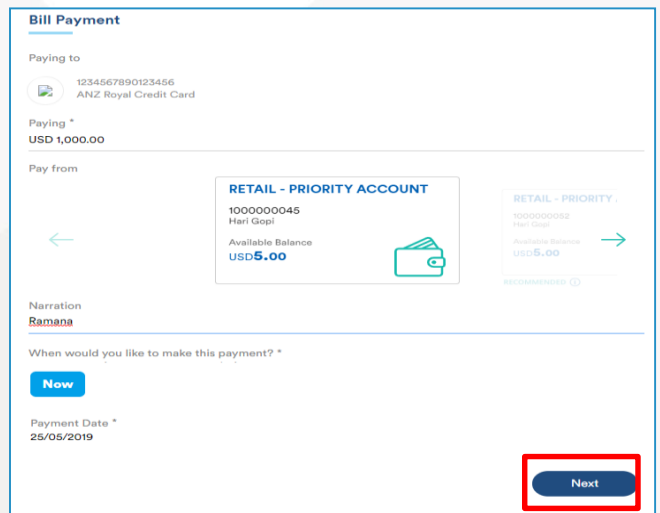
- Click **Proceed**.

Step 3. Enter Bill Payment details.

- Enter the Payment amount. Bill Payment will always be Pay now,
- Enter the narration.

Click **Next** to continue.

Bill Payment

Step 4. Once Next is clicked, the 'Review Details' screen displays.

- Go to the bottom section of the screen where you will be asked to enter the One Time Password (OTP) sent as a text message to your registered mobile phone number
- Once this OTP is entered, click **Submit** to continue.

Once 'Submit' is clicked, the Confirmation Receipt screen displays confirming your Bill Payment has been successfully submitted.

Review Details

Paying to

1234567890123456
ANZ Royal Credit Card

Paying   USD 1,000.00

Pay from

Retail - Priority Account
1000000045

Narration   Ramana

Provide your Authentication Code to proceed

OTP *

[Resend otp]   [Back]   [Submit]

Confirmation Receipt

✓

Your request has been successfully submitted.

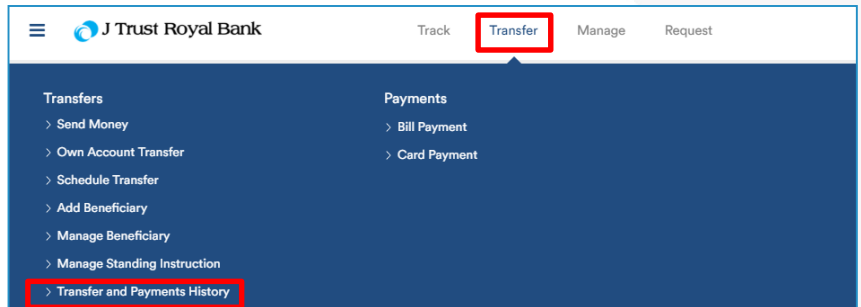Reference Number: AAAAACE6D319

Date   30/03/2019

Time   1:49:26 PM

Please quote the above reference number for all communications with the Bank.

Transfer and Payments History

Step 1. To view the history of bill payments made from your J Trust Royal Bank account, navigate to the **Transfers** and select **Transfer and Payments history**.

Search for Bill Payments

Step 2. Capture the 'Transfer type' as 'Bill Payment' and select 'From date' and 'To date'.

Click **Search**

Review Bill Payment History

Step 3. Bill payments made within the 'From date' and 'To date' will be displayed.

- **Double-click** any record to view more information.
- Click **Back** to return to your search results.