JTR Connect Application Form

J Trust Royal Bank

New (Complete part A, C, D and E)   **Maintenance** (Complete part A, B, C, D and E if any)   **Terminate** (Complete part A and E)

A. Company Details

Group Name of Company*

Country of incorporation*

Registered Company Name*

Contact Person*

Email Address*

Phone Number* (In international format)

Address*

Postal Code

Account Number*   CCY

Designated account for Channel(s) setup, monthly and services fees (not transaction charges)

B. Remove user access

	Existing JTRB User ID*	First Name*	Last Name*
1			
2			
3			

C. PRODUCTS AND USER DETAILS

Payments and Salary
- Own Account Transfer
- Transfer Within Bank
- Domestic Fund Transfer
- International Fund Transfer
- Bill Payment
- Bulk Upload
- Salary Upload
- Check Book Request

Payments
- Own Account Transfer
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Salary Payment
- Salary Upload

Other
- GDT E-Payment

Noted
1. For single payment, transaction flow will follow "Maker=>Authorizer".
2. For Bulk Upload for Payment (excluding bill payment) & Salary, Independent checker function is available. Otherwise, it will follow "Maker=>Authorizer".
3. GDT E-Payment will require a person who can make and authorize own input.

Column headers: Reporting | Maker | Authoriser | Self Authorisation | Authoriser Group | Mask Salary During Salary Upload | *Independent Checker | *GDT E-Payment

Request User 1*:   Existing User ID: Product Access

First Name*   Last Name*

Email*   Account Access:

Phone Number* (Country Code)

NID/Passport No.*   Date of Birth*

Address*:   Note:

Request User 2*:   Existing User ID:

First Name*   Last Name*

Email*   Account Access:

Phone Number* (Country Code)

NID/Passport No.*   Date of Birth*

Address*:   Note:

D. AUTHORISATION MODEL - PAYMENTS

Panel 1

Account Number*:   Authorise in Sequence

Product*:

Amount Range	Currency	Authorisation Role	Signing matrix* (If Panel is selected, you must fill in here)

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Panel 2

Account Number*: [_____]

Authorise in Sequence

Product*: [_____]

Amount Range		Currency	Authorisation Role	Signing matrix* (If Panel is selected, you must fill in here)
[____]		[____]	[____]	[_____]
[____]		[____]	[____]	[_____]

E. DOCUMENTS AND YOUR AGREEMENT

We acknowledge and agree that our request is subject to JTRB General Banking Conditions and any other applicable Agreement as defined in the JTR Connect Terms and Conditions. JTR Connect constitutes an "Electronic Banking Channel" and each person specified in User's Information section of this Application Form shall constitute a "User" as referred to in JTRB General Banking Condition.

Signature*	Signature*	Company Stamp

Name* [____]   Name* [____]

Position [____]   Position [____]

Date* [____]   Date* [____]

BANK USE ONLY

We hereby confirm that the client has correctly executed this form and his/her identity has been verified as per Identification requirements or the Company Board Resolution details supplied in support of this documentation.

Signature	Signature	Signature Verified

Name* [____]   Name* [____]

Position [____]   Position [____]

Date* [____]   Date* [____]

CUSTOMER AGREEMENT DOCUMENTS

When you sign this application, as you access payment products and services using JTR Connect you are bound by the JTRB General Banking Conditions and any supplemental terms applicable in your jurisdiction.

When you request for any product or services referred to in this application, you agree that your request is subject to JTRB General Banking Conditions and any other applicable agreements as defined in the JTR Connect Terms and Conditions.

ADDITIONAL TERM

1. In this application: Customer Agreement means the terms in this application and any agreement referred to in the Customer Agreement section of this application.
2. In case of termination of JTR-Connect, it will be subject to 30 days advanced notice. All fee applicable within the 30 days shall be charged and non-refundable.
3. Document Imaging
   a. JTRB will make available to the customer a service via JTR Connect which will allow customers to view and print certain documents as determined by JTRB (Documents) from time to time (Service).
   b. JTRB will endeavor to make images of Documents accessed using the Service available for viewing and printing within 7 days of the original documents being provided by any third party to JTRB.
   c. JTRB is not responsible for the information contained in or the accuracy of the images of the Documents nor liable for any delays in any Document being available for viewing and/or printing.
   d. The customer agrees to pay JTRB all fees, government charges (including, without limitation, goods and services tax (if applicable)) and other charges applicable to use of the Service. The customer authorises JTRB to debit such fees and charges to its account(s) nominated in this application.
4. Inconsistency If there is inconsistency between this English version of the application and the Customer Agreement and any translation, the English version
5. Customer is strongly encouraged to perform timely Tax E-Payment to General Department of Taxation during business hour before/on the tax deadline.
6. In no event shall the Bank be responsible for or liable for any loss, damage, cost, or penalty arising out or caused by, directly or indirectly, any failure or delay in payment to the General Department of Taxation, if the Bank has already used reasonable efforts which are consistent with accepted practices in the banking industry to resume performance as soon as practical under the circumstances.
7. Business Support Service is available from 8am - 5pm during business day (Monday-Friday), more information (+855)23 999 255, BusinessService@jtrustroyal.com.
8. Any issues caused after business support hour (after 5pm) will be resolved the next business day.